# P&S Council Professional Development - Continuing the Voyage

**April 17, 2014 - Scheman Building, Iowa State University**

<table>
<thead>
<tr>
<th>Time / Location</th>
<th>Benton Auditorium</th>
<th>Rm 004</th>
<th>Rm 150/154</th>
<th>Rm 167/179</th>
<th>Rm 204/208</th>
<th>Rm 250/252</th>
<th>Rm 254</th>
<th>Rm 260/262</th>
<th>Rm 275</th>
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<td>8:00am - 8:45am</td>
<td>Registration - Participants may pick up their conference packets from the registration desk located on the 1st floor of the Scheman building.</td>
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<td>9:00am - 9:20am</td>
<td>Benton Auditorium: Welcome delivered by Jonathan Wickert, Senior Vice President and Provost</td>
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<td>9:20am - 9:30am</td>
<td>Opening Keynote - Tahira Hira, Senior Policy Advisor to the President</td>
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| 9:30am - 10:20am | Session 1  
Gavin Jerome  
If you Can Laugh at It, You Can Live With It.  
Randy Dean  
Finding an Extra Hour  
Outlook Users  
Deb St. John  
PeoplePack Dynamics: Decoding the Energy Flow of Communication  
John Stein  
Leading People: Is There an App for That?!?  
Martino Harmon  
Understanding & Appreciating the Role of Identity as the Key to Effective Relationships  
Debra Sanborn & Clayton Johnson  
Using Psychological Type to Understand Work Styles and Enhance Your Team  
Rod Bagley  
Surviving "middle management" (and we are all middle management!) |
| 10:20am - 10:30am | Travel Time |
| 10:30am - 11:20am | Session 2  
Gavin Jerome  
If you Can Laugh at It, You Can Live With It.  
Randy Dean  
Smart Phone Success & Terrific Tablets  
Deb St. John  
PeoplePack Dynamics: Decoding the Energy Flow of Communication  
John Stein  
Constructive vs. Destructive Uses of the Mind  
Gary Hall  
Caring for Your Customers  
Debra Sanborn & Clayton Johnson  
Using Psychological Type to Understand Work Styles and Enhance Your Team  
Rod Bagley  
Understanding How Your Nervous System Helps and Hurts You  
JoAnn Lee & Martha Stewart  
Mindful Communication: Let's Nix the Golden Rule!  
Donna Gilligan  
Leadership Creates the Organization's Culture |
| 11:30am - 12:50pm | Lunch and Resource Fair  
2nd floor lobby Scheman and rooms 220/240 |
| 1:00pm - 1:50pm | Session 3  
Gavin Jerome  
If you Can Laugh at It, You Can Live With It.  
Randy Dean  
Finding an Extra Hour  
Outlook Users  
Dawn Sweet  
Nonverbal Communication and Achieving Positive Outcomes  
John Stein  
Leading People: Is There an App for That?!?  
Gary Hall  
Caring for Your Customers  
Debra Sanborn & Clayton Johnson  
Using Psychological Type to Understand Work Styles and Enhance Your Team  
Rod Bagley  
Surviving "middle management" (and we are all middle management!)  
JoAnn Lee & Martha Stewart  
Mindful Communication: Let's Nix the Golden Rule!  
Tom Kroeschell, Tyler Rutherford, Dani Varley, and John Walters  
Reinvention |
| 1:50pm - 2:00pm | Travel Time  
Snack Break - 1st floor Scheman |
| 2:00pm - 2:50pm | Session 4  
Gavin Jerome  
If you Can Laugh at It, You Can Live With It.  
Randy Dean  
Smart Phone Success & Terrific Tablets  
Dawn Sweet  
Nonverbal Communication and Achieving Positive Outcomes  
John Stein  
Constructive vs. Destructive Uses of the Mind  
Martino Harmon  
Understanding & Appreciating the Role of Identity as the Key to Effective Relationships  
Debra Sanborn & Clayton Johnson  
Using Psychological Type to Understand Work Styles and Enhance Your Team  
Rod Bagley  
Understanding How Your Nervous System Helps and Hurts You  
JoAnn Lee & Martha Stewart  
Mindful Communication: Let's Nix the Golden Rule!  
P&S Panel Speakers  
P&S Council and You |
| 2:50pm - 3:00pm | Travel Time |
| 3:00pm - 3:20pm | Benton Auditorium: Guest Speaker - Coach Paul Rhoads, ISU Head Football Coach  
"Leadership and Development within ISU Football" |
| 3:20pm - 3:45pm | Benton Auditorium: Thank you delivered by Warren Madden, Senior Vice President for Business and Finance  
Attendee Conference Prize Drawings |