General Council Meeting

Thursday, October 31st, 2018
2:10 PM
Gallery Room, Memorial Union

IOWA STATE UNIVERSITY
Professional and Scientific Council
Information Technology
Update to P&S Council

October 31, 2018
What you might want to know:

Information Technology Services

• When will MFA (Multi-Factor Authentication) be required?
• What is ‘Salesforce’ and what is ‘Service Now’?
• When will the Strategic Planning be ‘complete’?
• When will the governance structure be finalized?
What you might want to know:

Information Technology Services

- When will MFA (Multi-factor Authentication) be required?
- What is ‘Salesforce’ and what is ‘Service Now’?
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- When will the governance structure be finalized?
Okta MFA by the Numbers

*Roughly 1 in 6 Staff and Faculty are currently using MFA*

<table>
<thead>
<tr>
<th></th>
<th>Active Net-IDs</th>
<th>MFA Enabled</th>
<th>MFA Enabled %</th>
</tr>
</thead>
<tbody>
<tr>
<td>staff</td>
<td>7,126</td>
<td>1,301</td>
<td>18.3%</td>
</tr>
<tr>
<td>affiliate</td>
<td>6,520</td>
<td>285</td>
<td>4.4%</td>
</tr>
<tr>
<td>faculty</td>
<td>2,452</td>
<td>412</td>
<td>16.8%</td>
</tr>
<tr>
<td>student</td>
<td>47,265</td>
<td>2,391</td>
<td>5.1%</td>
</tr>
<tr>
<td></td>
<td>63,363</td>
<td>4,389</td>
<td>6.9%</td>
</tr>
</tbody>
</table>
Okta – What’s Next

- **Review of new features**
  - Password-less authentication
  - New device notification
- **Multi-Factor Authentication (MFA)**
  - February 2019 – required for employees (proposed)
  - Summer 2019 – required for students (proposed)
What you might want to know:

**Workday**
- How is the implementation going?
- Major wins, challenges.
- How are we communicating with campus?
- What Business Processes will change?

**WorkCyte**
- Working with everyone involved to answer the many questions in the FAQ section
Workday – How is it going?

- First End-to-End testing cycle is complete
  - Very high pass rate (97%)
  - Starting 2nd round of End-to-End
- Upcoming testing
  - Payroll Parallel testing
- Communications
  - Reporting Outreach (over 75 meetings held or scheduled)
  - Workshops (31 held and 52 more scheduled; awareness, not training)
  - WorkCyte Monthly Matters
- Challenges – time (8 months to go-live)
Business Processes

• Many (most) business processes will change to:
  o Contribute to advancing Iowa State’s mission
  o Streamline and improve administrative functions
  o Make your job better, not harder

• Business Process Improvement engaged functional teams from all over campus (24 workshops held, 100+ participants)
welcome to WorkCyte

News

Workday testing ramps up this month
16 Aug 2018
Inside Iowa State

Workday teams will focus on unit-level impacts
12 Jul 2018
Inside Iowa State

Workday move to testing phase
14 Jun 2018
Inside Iowa State

P&S class/comp implementation window shifts with Workday
31 May 2018
Inside Iowa State

Tweets by @WorkCyteProgram

Have you connected with your unit’s Change Liaison or PIT Crew? These teams are familiar with Workday topics & can help you transition to new processes! bit.ly/2h05ppK

More News

@WorkCyteProgram
@WorkCyte
@WorkCyte.iastate.edu
@WorkCyte_Video
Building a Plane While Flying
Questions?
Updating Strategic Plans for Advancing the Research Mission

Sarah Nusser

P&S Council
October 31, 2018
2015 VPR Plan: To increase the impact, scale, and stature of research at ISU

1. Increase sponsored funding and scholarly recognition
2. Invest in faculty as the engine to advance research
3. Strengthen institutional programs for advancing the research mission
4. Enhance awareness and commitment to responsible research and compliance
5. Promote ISU research to and systematically engage with our sponsors, partners and stakeholders
6. Maximize our effectiveness in serving campus and managing VPR resources
It’s time for a different lens

- This plan’s goal was to reframe the office
- All of our 2015 VPR Strategic Plan projects are in progress or maintenance mode, or lower priority today
- Partnership systems now developed that provide the initial framework to advance the research mission through collaboration
- Foundation built to pivot to larger strategic initiatives
2016 University Strategic Plan

- Enhance the U’s research profile by conducting high impact research that addresses the grand challenges of the 21st century
  - Identify and invest in interdisciplinary priority areas
  - Invest in areas that foster excellence in research and scholarly impact
  - Diversify research funding
  - Retain excellent faculty
  - Invest in enhancing & modernizing research infrastructure, including instrumentation and staffing
Supporting the University Strategic Plan

- We’ve convened research planning retreats in partnership with Deans & Research Leadership Councils
  - Understanding stages of development and investment for interdisciplinary research
  - Conceptualizing big interdisciplinary research ideas ($20M) with substantive social impact
- Our next steps are aspirational and require institutional-level conceptualization & decision making
Updating the ISU Strategic Plan

- **Fall:** gather feedback from stakeholder groups
  - Grant coordinators
  - Mission units (Grad College, VPEO, EDIR, ISUF, …)
  - Councils
- **Winter:** convene cross-campus team to consider feedback and develop draft multi-year strategic plan
- **Spring:** additional feedback from stakeholders, discussions with Provost and President, finalize
- **Summer:** develop proposed VPR projects and plan
Focus: Research Advancement & Facilitation

1. Research Advancement
   a. Prioritize research investments (Subgoal 2.1)
   b. Expand sponsored funding
   c. Update our culture and ways of conducting research
   d. Develop an institutional messaging strategy

2. Research Infrastructure
   a. Develop an approach to invest in large-scale facilities
   b. Increase strategic thinking for mid-scale facilities
   c. Improve how we do research administration
   d. Continue to build quality research practices
Larger themes from feedback thus far

1. Research Advancement
   - Deepen discussion on integrating missions
     - Graduate education
     - Extension and outreach
     - Economic development
   - Strong interest in capacity for research mission to drive institutional messaging

2. Research Infrastructure
   - Importance of significant cross-campus collaboration to approach planning and capital investments
   - Consider cross-institutional approaches to facility access, and increasing staff to support research facilities
Questions?
Suggestions?

Sarah Nusser
P&S Council
October 31, 2018