

General Council Meeting

Thursday, October 31st, 2018

2:10 PM

Gallery Room, Memorial Union



IOWA STATE UNIVERSITY

Professional and Scientific Council

Information Technology Update to P&S Council

October 31, 2018



Enterprise Software Strategy

Tools

- ***Workday***
- ***Salesforce***
- ***Okta***
- ***Service Now***

Governance

- ***Access***
- ***Data***
- ***Decisions***

Strategic Planning

- ***Listening Sessions***
- ***Environmental Scan***

PEOPLE

- ***Staff***
- ***Faculty***
- ***Students***
- ***ITS/IT Professionals***

*Enterprise Software
Strategy*

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**Strategic
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Priorities and Values

Security

Support for mission

Inclusion

Transparency

Communication

What you might want to know:

Information Technology Services

- ***When will MFA (Multi-Factor Authentication) be required?***
- ***What is 'Salesforce' and what is 'Service Now'?***
- ***When will the Strategic Planning be 'complete'?***
- ***When will the governance structure be finalized?***

What you might want to know:

Information Technology Services

- ***When will MFA (Multi-factor Authentication) be required?***
- *What is 'Salesforce' and what is 'Service Now'?*
- *When will the Strategic Planning be 'complete'?*
- *When will the governance structure be finalized?*

Okta MFA by the Numbers

Roughly 1 in 6 Staff and Faculty are currently using MFA

| | Active Net-IDs | MFA Enabled | MFA Enabled % |
|-----------|----------------|-------------|---------------|
| staff | 7,126 | 1,301 | 18.3% |
| affiliate | 6,520 | 285 | 4.4% |
| faculty | 2,452 | 412 | 16.8% |
| student | 47,265 | 2,391 | 5.1% |
| | 63,363 | 4,389 | 6.9% |

Okta – What's Next

- ***Review of new features***
 - ***Password-less authentication***
 - ***New device notification***
- ***Multi-Factor Authentication (MFA)***
 - ***February 2019 – required for employees (proposed)***
 - ***Summer 2019 – required for students (proposed)***

What you might want to know:

Workday

- ***How is the implementation going?***
- ***Major wins, challenges.***
- ***How are we communicating with campus?***
- ***What Business Processes will change?***

WorkCyte

- ***Working with everyone involved to answer the many questions in the FAQ section***

Workday – How is it going?

- ***First End-to-End testing cycle is complete***
 - ***Very high pass rate (97%)***
 - ***Starting 2nd round of End-to-End***
- ***Upcoming testing***
 - ***Payroll Parallel testing***
- ***Communications***
 - ***Reporting Outreach (over 75 meetings held or scheduled)***
 - ***Workshops (31 held and 52 more scheduled; awareness, not training)***
 - ***WorkCyte Monthly Matters***
- ***Challenges – time (8 months to go-live)***




Business Processes

- ***Many (most) business processes will change to:***
 - ***Contribute to advancing Iowa State's mission***
 - ***Streamline and improve administrative functions***
 - ***Make your job better, not harder***
- ***Business Process Improvement engaged functional teams from all over campus (24 workshops held, 100+ participants)***

WorkCyte.iastate.edu

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News


| | Date | Source |
|--|-------------|-------------------|
| Workday testing ramps up this month | 16 Aug 2018 | Inside Iowa State |
| Workday teams will focus on unit-level impacts | 12 Jul 2018 | Inside Iowa State |
| Workday moves to testing phase | 14 Jun 2018 | Inside Iowa State |
| P&S class/comp implementation window shifts with Workday | 31 May 2018 | Inside Iowa State |

[More News](#)

Tweets by [@WorkCyteProgram](#)

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Have you connected with your unit's Change Liaison or PIT Crew? These teams are familiar with Workday topics & can help you transition to new processes! bit.ly/2h05ppK



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Building a Plane While Flying





Questions?

IOWA STATE UNIVERSITY

**Office of the Vice President of
Research**



Updating Strategic Plans for Advancing the Research Mission

Sarah Nusser

P&S Council
October 31, 2018

2015 VPR Plan: To increase the impact, scale, and stature of research at ISU

- 1. Increase sponsored funding and scholarly recognition***
- 2. Invest in faculty as the engine to advance research***
- 3. Strengthen institutional programs for advancing the research mission***
- 4. Enhance awareness and commitment to responsible research and compliance***
- 5. Promote ISU research to and systematically engage with our sponsors, partners and stakeholders***
- 6. Maximize our effectiveness in serving campus and managing VPR resources***

It's time for a different lens

- ***This plan's goal was to reframe the office***
- ***All of our 2015 VPR Strategic Plan projects are in progress or maintenance mode, or lower priority today***
- ***Partnership systems now developed that provide the initial framework to advance the research mission through collaboration***
- ***Foundation built to pivot to larger strategic initiatives***

2016 University Strategic Plan

- ***Enhance the U's research profile by conducting high impact research that addresses the grand challenges of the 21st century***
 - ***Identify and invest in interdisciplinary priority areas***
 - ***Invest in areas that foster excellence in research and scholarly impact***
 - ***Diversify research funding***
 - ***Retain excellent faculty***
 - ***Invest in enhancing & modernizing research infrastructure, including instrumentation and staffing***

Supporting the University Strategic Plan

- ***We've convened research planning retreats in partnership with Deans & Research Leadership Councils***
 - ***Understanding stages of development and investment for interdisciplinary research***
 - ***Conceptualizing big interdisciplinary research ideas (\$20M) with substantive social impact***
- ***Our next steps are aspirational and require institutional-level conceptualization & decision making***

Updating the ISU Strategic Plan

- ***Fall: gather feedback from stakeholder groups***
 - ***Grant coordinators***
 - ***Mission units (Grad College, VPEO, EDIR, ISUF, ...)***
 - ***Councils***
- ***Winter: convene cross-campus team to consider feedback and develop draft multi-year strategic plan***
- ***Spring: additional feedback from stakeholders, discussions with Provost and President, finalize***
- ***Summer: develop proposed VPR projects and plan***

Focus: Research Advancement & Facilitation

1. Research Advancement

- a. Prioritize research investments
(Subgoal 2.1)***
- b. Expand sponsored funding***
- c. Update our culture and ways of
conducting research***
- d. Develop an institutional
messaging strategy***

2. Research Infrastructure

- a. Develop an approach to invest
in large-scale facilities***
- b. Increase strategic thinking for
mid-scale facilities***
- c. Improve how we do research
administration***
- d. Continue to build quality
research practices***

Larger themes from feedback thus far

1. Research Advancement

- ***Deepen discussion on integrating missions***
 - ***Graduate education***
 - ***Extension and outreach***
 - ***Economic development***
- ***Strong interest in capacity for research mission to drive institutional messaging***

2. Research Infrastructure

- ***Importance of significant cross-campus collaboration to approach planning and capital investments***
- ***Consider cross-institutional approaches to facility access, and increasing staff to support research facilities***

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Questions? Suggestions?

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