

IOWA STATE UNIVERSITY

# WorkCyte Update P&S Council

6 June 2019



IOWA STATE UNIVERSITY

# Agenda

- Program Status
- Campus Preparedness
- Continuous Improvement

# We Are Ready!

## 24 day until Go-Live!



# Testing is complete

- Functional Unit Testing – Validated configurations and business processes at the transaction level
- End to End Testing – Validated processes from start-to-finish
- User Acceptance Testing – Validated processes meet the needs of campus.

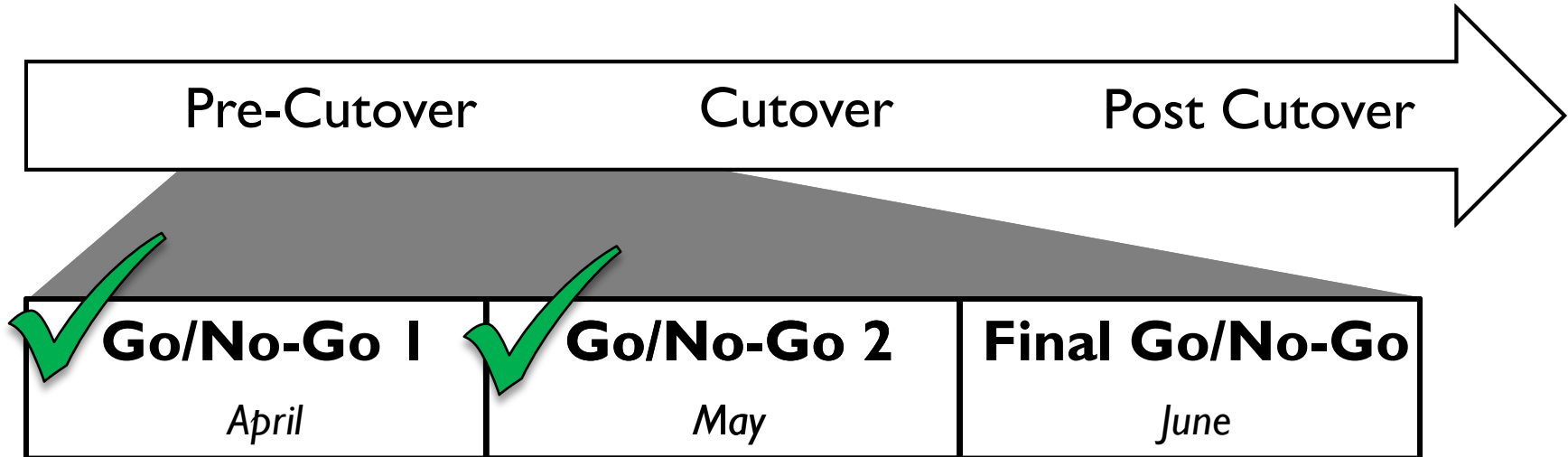


# Payroll Parallel Testing

- Three cycles
- Accuracy Goals (Workday)
  - PPT1 – 80%
  - PPT2 – 95%
  - PPT3 – 99%
- ISU Results
  - PPT1 Results 91.55%
  - PPT2 Results 98.32%
  - PPT3 Results 99.13%



# Assessing Preparedness for Go-Live



# Cutover has begun!

- 3 June 2019 Kickoff
- Calendar – June/July 2019
- Logistics
- Strategies
- Communications:  
<https://www.workcyte.iastate.edu/embrace-the-change/cutover>



# Post Go-Live Support



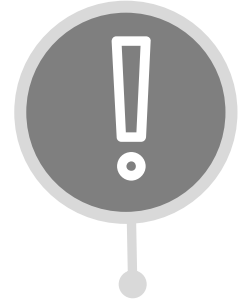
Training  
(Learn@ISU)



ISD Service  
Teams



Mobile Support Units  
& User Labs



Rapid  
Response  
Teams



Monthly  
Matters



Job Aids &  
Support Materials



Solution Center  
& Central Offices



Command  
Center



# Campus Preparedness



# WorkCyte Training

<https://www.workcyte.iastate.edu/ready-set-learn>

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WorkCyte

CONTACT US

HOME WELCOME TO WORKCYTE ▾ EMBRACE THE CHANGE ▾ READY, SET, LEARN! EVENTS FACULTY NEWS FAQs ▾

Welcome to the WorkCyte Training page!

**Step 1:**  
What do  
I take?

Pick the group below that best describes you. The training you need can be found on your training map-all on one page!

- [Employees](#)
- [Supervisors](#)
- [Faculty](#)
- [Deans, Directors, and Chairs](#)
- [Research](#)

**Step 2:**  
How do I  
start?

Enroll in your training at [Learn@ISU](#) or by following these simple steps found [here](#).

Remember! [Computer-Based Training](#) is available to you on-demand, 24/7.

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**WorkCyte**  
Where Your Workday Begins

# Readiness Surveys

- Assess awareness of Workday, effectiveness of communication, areas needing additional support
- 1<sup>st</sup> Readiness Survey
  - 1407 Responses (21% return rate)
    - 228 Faculty
    - 1179 Staff

# 1<sup>st</sup> Readiness Survey – Key Findings

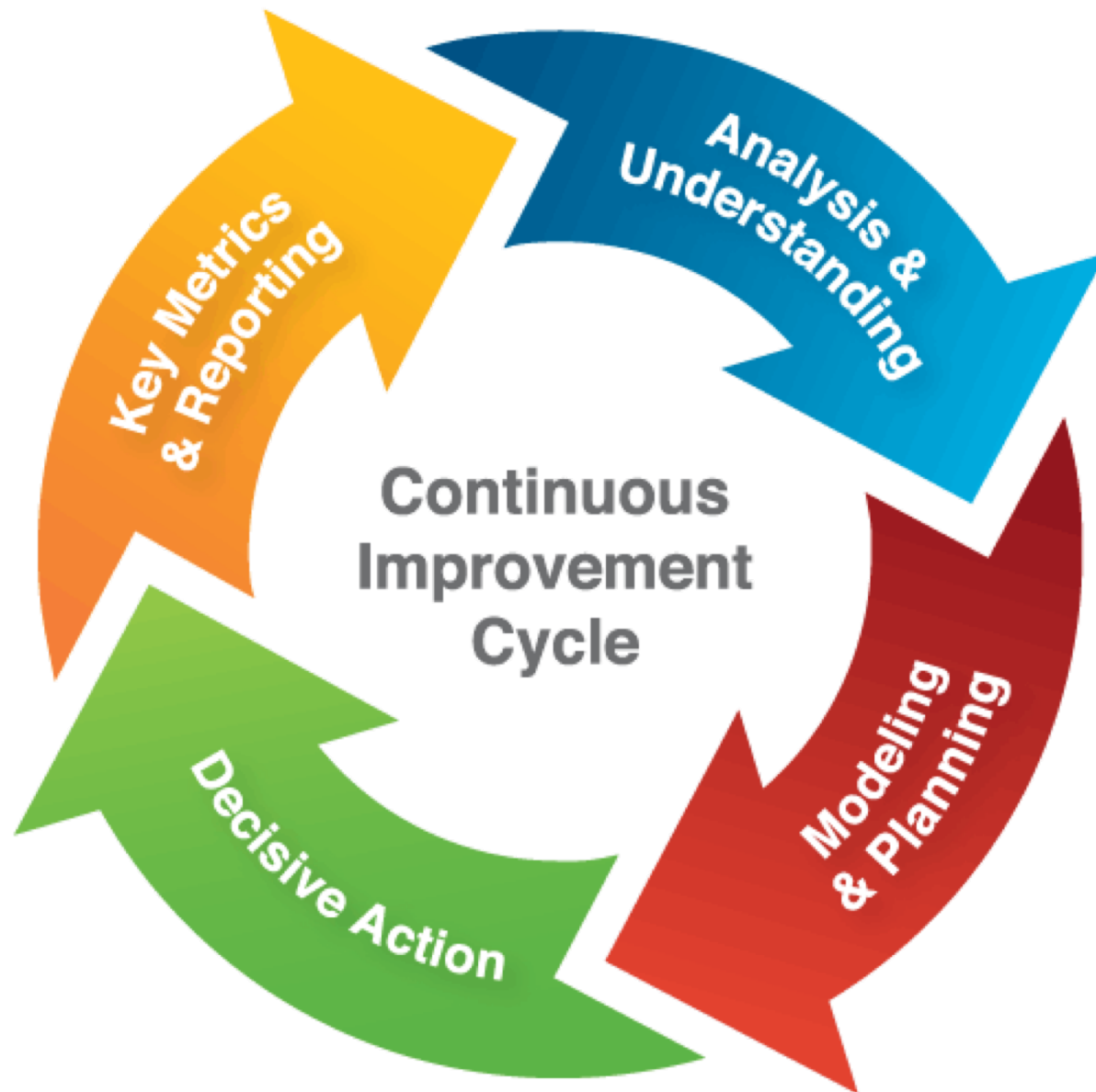
**17 survey rating statements: 12 were Workday-related;  
5 were ISD-related**

- Overall opinion of the Workday Program
  - 66.1% of responses were positive (strongly, moderately and slightly)
- Overall opinion of the ISD Program
  - 53.2% of responses were positive (strongly, moderately and slightly)

# User Labs

- Opportunity to practice functionality covered in the Computer Based Training modules
- PIT Crews, Champions, and Early Adopters scheduled for
  - June 4, 5, 6





# Commitment to Continuous Improvement

- ServiceNow
- Workday Post Go-Live Governance
- ISD Advisory Committee (communication 3 June 2019)
- Workday Releases - March and October
  - upgrades designed to increase functionality and enhance the user experience
- Assess and measure outcomes
- Evaluate feedback
- Plan and implement changes

# Thank you!

[WorkCyte.iastate.edu](http://WorkCyte.iastate.edu)

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Where Your Workday Begins