Agenda

- Program Status
- Campus Preparedness
- Continuous Improvement
We Are Ready!

24 day until Go-Live!
Testing is complete

• Functional Unit Testing – Validated configurations and business processes at the transaction level
• End to End Testing – Validated processes from start-to-finish
• User Acceptance Testing – Validated processes meet the needs of campus.
Payroll Parallel Testing

• Three cycles

• Accuracy Goals (Workday)
  • PPT1 – 80%
  • PPT2 – 95%
  • PPT3 – 99%

• ISU Results
  • PPT1 Results 91.55%
  • PPT2 Results 98.32%
  • PPT3 Results 99.13%
Assessing Preparedness for Go-Live

- Pre-Cutover
- Cutover
- Post Cutover

- Go/No-Go 1: April
- Go/No-Go 2: May
- Final Go/No-Go: June
Cutover has begun!

- 3 June 2019 Kickoff
- Calendar – June/July 2019
- Logistics
- Strategies
- Communications: https://www.workcyte.iastate.edu/embrace-the-change/cutover
Post Go-Live Support

- Training (Learn@ISU)
- ISD Service Teams
- Mobile Support Units & User Labs
- Rapid Response Teams
- Monthly Matters
- Job Aids & Support Materials
- Solution Center & Central Offices
- Command Center
Campus Preparedness
Welcome to the WorkCyte Training page!

Step 1: What do I take?
Pick the group below that best describes you. The training you need can be found on your training map—all on one page!
- Employees
- Supervisors
- Faculty
- Deans, Directors, and Chairs
- Research

Step 2: How do I start?
Enroll in your training at Learn@ISU or by following these simple steps found here.

Remember! Computer-Based Training is available to you on-demand, 24/7.
Readiness Surveys

- Assess awareness of Workday, effectiveness of communication, areas needing additional support

1st Readiness Survey
- 1407 Responses (21% return rate)
  - 228 Faculty
  - 1179 Staff
1st Readiness Survey – Key Findings

17 survey rating statements: 12 were Workday-related; 5 were ISD-related

• Overall opinion of the Workday Program
  • 66.1% of responses were positive (strongly, moderately and slightly)

• Overall opinion of the ISD Program
  • 53.2% of responses were positive (strongly, moderately and slightly)
User Labs

- Opportunity to practice functionality covered in the Computer Based Training modules
- PIT Crews, Champions, and Early Adopters scheduled for
  - June 4, 5, 6
Continuous Improvement Cycle

- Analysis & Understanding
- Key Metrics & Reporting
- Decisive Action
- Modeling & Planning
Commitment to Continuous Improvement

- ServiceNow
- Workday Post Go-Live Governance
- ISD Advisory Committee (communication 3 June 2019)
- Workday Releases - March and October
  - upgrades designed to increase functionality and enhance the user experience
- Assess and measure outcomes
- Evaluate feedback
- Plan and implement changes
Thank you!

WorkCyte.iastate.edu