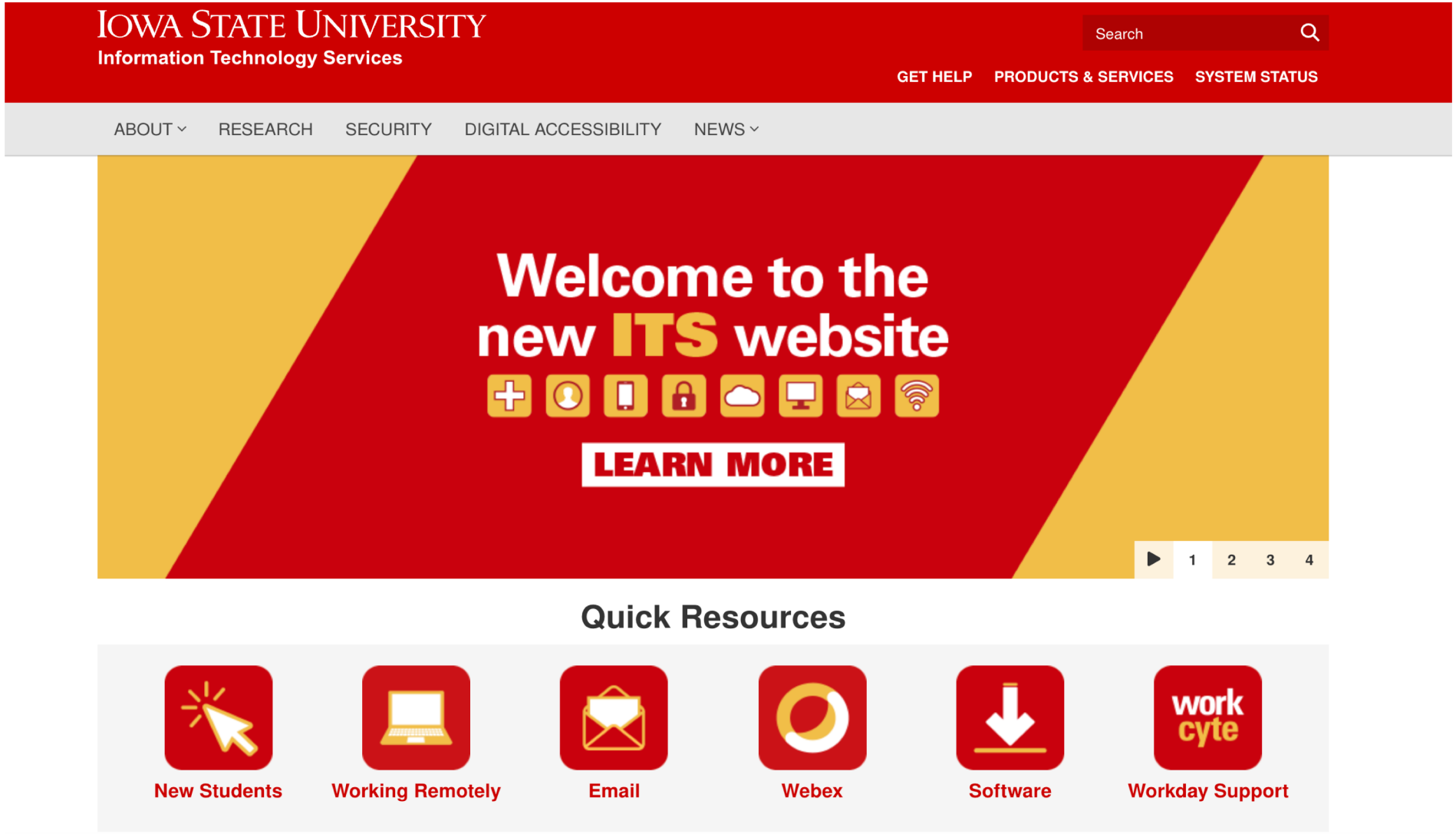
# P&S Council

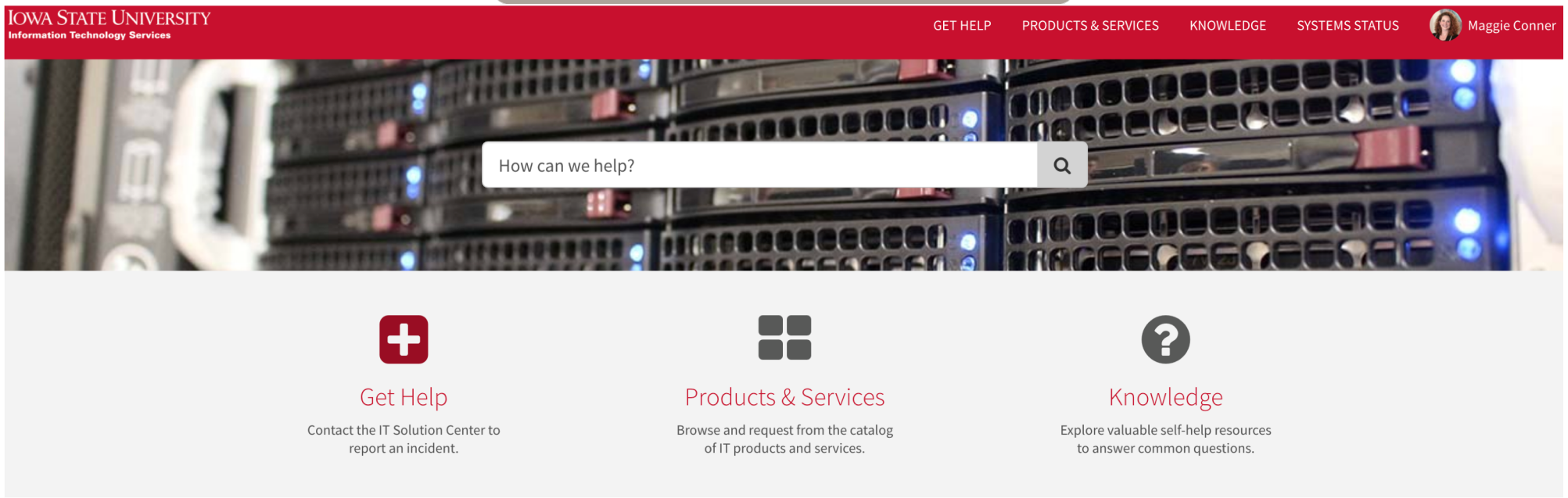
Kristen Constant

May 7, 2020

# NEW ITS Website



# IT Portal


IOWA STATE UNIVERSITY
Information Technology Services
GET HELP
PRODUCTS & SERVICES
KNOWLEDGE
SYSTEMS STATUS
Maggie Conner
How can we help?
Get Help
Contact the IT Solution Center to report an incident.
Products & Services
Browse and request from the catalog of IT products and services.
Knowledge
Explore valuable self-help resources to answer common questions.
IT Solution Center
192 Parks Library
Ames, Iowa 50011
Call IT Solution Center
515-294-4000
Get Help
Contact Support

workday.

okta

Cybox

Office 365

canvas

Cisco webex

servicenow®

# Supporting Campus

- Remote Work Website https://www.it.iastate.edu/remotework
- Drive up Internet at Jack Trice
- WebEx, MS-Teams, Zoom training and support
- VPN upgrades
- Student Technology Survey
- PPE Survey support
- Remote Call Center support – including Solution Center
- SIS modifications – Pass/Not-Pass grading changes
- Workday adjustments – new leave types

# Recent Activities

- Town Hall Meeting with President Wintersteen on Monday
  - 1013 attendees on Webex
  - 313 on YouTube
- Support for virtual President's Cabinet Meeting
- Virtual Commencement support
- Implemented virtual access to physical computer labs on campus (15 labs, 601 computers, 1684 unique users)
- Fall Planning and Preparation – technology needs

Q&A
Photo: @IowaStateU