Supporting Campus

- Remote Work Website [https://www.it.iastate.edu/remotework](https://www.it.iastate.edu/remotework)
- Drive up Internet at Jack Trice
- WebEx, MS-Teams, Zoom training and support
- VPN upgrades
- Student Technology Survey
- PPE Survey support
- Remote Call Center support – including Solution Center
- SIS modifications – Pass/Not-Pass grading changes
- Workday adjustments – new leave types
Recent Activities

- Town Hall Meeting with President Wintersteen on Monday
  - 1013 attendees on Webex
  - 313 on YouTube
- Support for virtual President’s Cabinet Meeting
- Virtual Commencement support
- Implemented virtual access to physical computer labs on campus (15 labs, 601 computers, 1684 unique users)
- Fall Planning and Preparation – technology needs