Councilors: Please make sure you have signed in at the registration table and have your name placard
Welcome, and thank you for joining our virtual meeting!
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- Call to Order (Jason Follett)
- Establish Quorum (Jason Follett)
- Approval of the Agenda
- Approval of the Minutes

April 11, 2024, General Council Meeting
Minutes
Welcome, and thank you for joining our virtual meeting! Please stay muted and keep your camera turned off unless you are speaking. These efforts preserve bandwidth and cut down on outside noise and distraction to provide a better experience for everyone in the meeting.

Administrative Reports

- Workday Student – Steve Mickelson
WorkCyte Phase II: Student Information and Receivables

Professional & Scientific Council

May 16, 2024
Workday Student Metrics as of May 13, 2024

- ~20,380 students have completed onboarding tasks
- ~17,130 students have created ~21,300 saved schedules
- ~87% of undergraduate students have a full schedule (12 credit hours or more)
- 18,978 students have registered for fall 2024
- ~17,130 students have created ~21,300 saved schedules
Rapid Response Team (RRT)

• In April, Huron consultants provided in-person and/or virtual assistance to College Help Rooms
  • Goal: Limit tickets sent directly to colleges during registration
  • Main points of contact for the Solution Center

• During May, knowledge transfer and responsibilities are transitioning from Huron to Iowa State resources
Rapid Response Team Metrics as of May 13, 2024

818 tickets resolved by Rapid Response Team between March 4-May 13

Primary themes/concerns:

- Prerequisite overrides
- Access/login questions
- Data accuracy questions related to the timing of cleanup efforts
Rapid Response Team Impacts

**Graduate Student Coordinator role created**
- to perform same overrides as College Registration approver

**Advisors**
- can now drop students

**Unrestricted Mass Registration**
- i.e., registering students from any college into a class in any college

**Credit Limit Increase**

---

*WorkCyte Phase II*

*Student Information and Receivables*
Plan for Orientation
Plan for Orientation

Continue the Rapid Response Team
• Utilize ISU staff and ITS Solution Center

Launched undergraduate advising workgroup to plan support and enhancements

Updates:
• Waitlisting for combination courses is disabled
• Prerequisite overrides
• Reserved seating rules
## Monitor Known Issues/Solutions

### Workday Student Known Issues and Solutions

A known issue is an unexpected behavior in the Workday software that has been documented, but not yet fixed. This page is an active list of known product or service issues affecting Workday Student. The implementation team makes regular updates to this page to ensure information is up to date.

### Active Known Issues

<table>
<thead>
<tr>
<th>Issue</th>
<th>Impact</th>
<th>Status</th>
<th>Created</th>
<th>Updated</th>
</tr>
</thead>
<tbody>
<tr>
<td>Planned data reconciliation</td>
<td>Select data items within students' Academic History information may not appear up to date. To load Iowa State student data into Workday, the data was first exported from AccessPlus and other systems in January. Data changes that occurred after that date need to be loaded into the system in a planned data reconciliation phase. This update began on February 26 and is scheduled to continue until September. The final data will be exported from legacy systems on August 15. While data loading was completed with 99.95% accuracy, there are known pieces of data that are not fully converted. These data discrepancies are being addressed, with priority for any issues impacting registration or students graduating in fall 2024. To continue the data reconciliation, data snapshots will be exported to Workday during four windows that begin on the following dates: March 20, May 31, July 1, and August 16.</td>
<td>In Progress</td>
<td>02/29/24</td>
<td></td>
</tr>
<tr>
<td>Repeated course information incorrect on academic record</td>
<td>Course repeats may display as an incorrect number. Repeats are processed in Workday without input from legacy system data. Data will be corrected and the Workday-applied repeat policy will be confirmed. Refer to the planned data reconciliation issue for more details.</td>
<td>In Progress</td>
<td>03/09/24</td>
<td></td>
</tr>
<tr>
<td>Transfer credits missing or incorrect on academic record</td>
<td>Transfer credits and records may not display correctly. Some external institution transcript records did not load and the appropriate transfer credits were not applied. Data will be corrected as part of the planned data reconciliation. Refer to the planned data reconciliation issue for more details.</td>
<td>In Progress</td>
<td>02/29/24</td>
<td></td>
</tr>
<tr>
<td>Past course registrations and grades missing from</td>
<td>Data for past course registrations and grades for some students may be missing or incorrect. This data did not load or has changed since the export on January 30. Data will be corrected as part of the planned data reconciliation. Refer to the planned data reconciliation issue for more details.</td>
<td>In Progress</td>
<td>02/29/24</td>
<td></td>
</tr>
</tbody>
</table>

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*Workday Student Known Issues - WorkCyte (iastate.edu)*
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Professional and Scientific Council
Executive Committee Reports

- President – Patrick Wall
- Secretary/Treasurer – Suzanne Ankerstjerne
- Vice President of Communications & Community Relations – Sarah Larkin
- Vice President of Compensation and Benefits – Steve Couchman
- Vice President of Diversity, Equity, and Inclusion – Susan McNicholl
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Professional and Scientific Council
Committee Reports

- Awards – Michelle Thompson
- Governance – Paul Easker
- Peer Advocacy and Policy – Rachel Faircloth
- Professional Development – Jennifer Schroeder
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Unfinished Business and General Orders

2024 Compensation & Benefits Report – Steve Couchman
New Business

Recognition 2023-24 Officers/Chairs/Retiring Councilors-Patrick Wall

Seating of 2024-25 Officers/Chairs/Councilors-Jason Follett
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Announcements

- **Seminar Series:** June 11, 2 – 3 PM – Virtual – Pre-registration is via Workday Learning
  *Understanding the University’s Budget Model*

- **Executive Committee Meeting:** June 20, 9-11 AM

- **General Council Meeting:** July 11, 2:10 PM, 4250 Student Innovation Center
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Adjournment